VIRTUAL VISITS: For your non-emergency care

Getting sick after hours or on the weekend used to mean a lengthy and costly trip to the emergency room or urgent care center. Instead, see a doctor from the comfort of home with a virtual visit, provided by Blue Cross and Blue Shield of Illinois (BCBSIL) and powered by MDLIVE.
**Why virtual visits?**

- 24/7 access to an independently contracted, board-certified MDLIVE doctor
- Availability via phone, secure video or mobile app from almost anywhere
- Average wait time of less than 20 minutes

**MDLIVE doctors can treat a variety of non-emergency conditions, including:**

- Allergies
- Headache
- Cold/flu
- Insect bites
- Ear infections
- Nausea
- Fever
- Pink eye

Virtual visits doctors may also send an e-prescription to your local pharmacy if necessary.

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**Prepare for the Unexpected—Activate Your MDLIVE Account Now!**

There is no charge to set up your account, but you may have a charge for your visit depending on your benefit plan.

- Call MDLIVE at (888) 676-4204
- Access virtual visits through Blue Access for Members℠ or at MDLIVE.com/bcbsil
- Text BCBSIL to 635-483